

1.3 BUSINESS MANAGEMENT POLICY

UKATA is committed to operating an effective Integrated Business Management System (BMS) that meets the requirements of ISO 9001:2015 and ISO 45001:2018, while supporting the organisation's strategic direction, operational effectiveness, customer satisfaction and occupational health & safety performance.

As a leading asbestos training association, UKATA is committed to maintaining the highest standards of quality, professionalism, safety and compliance throughout all aspects of its operations.

UKATA is committed to:

- providing services that consistently meet customer, statutory, regulatory and applicable compliance obligations;
- maintaining safe and healthy working conditions for the prevention of work-related injury and ill health;
- eliminating hazards and reducing occupational health & safety risks so far as is reasonably practicable;
- promoting a positive health, safety, and quality culture throughout the organisation;
- ensuring consultation and participation of workers in matters relating to occupational health & safety;
- continually improving the effectiveness and performance of the Business Management System;
- identifying and addressing risks and opportunities that may impact the organisation, its employees, customers, members, or interested parties;
- providing the resources, training, competence and support necessary to achieve business, quality, and OH&S objectives;
- working collaboratively with customers, suppliers, contractors, members and interested parties to maintain and improve standards;
- monitoring performance through audits, reviews, objectives, feedback and corrective action processes;
- and ensuring the Business Management System remains suitable, adequate, and effective through regular management review activities.

This policy provides the framework for establishing and reviewing UKATA's business, quality and OH&S objectives and is communicated throughout the organisation and made available to relevant interested parties upon request.

The Business Management System is regularly reviewed by Top Management to ensure it remains aligned with the organisation's purpose, context, strategic direction, and commitment to continual improvement.

Signed: 

Name: Craig Evans

Position: Chief Operating Officer

Date: 02/05/2026